**Dear Mill Creek Members and Guests,**

**Effective Tuesday March 31st**

**With the latest news from Governor Roy Cooper in regards to the Covid-19 virus. It is our duty to follow the instructions of our leaders to keep Mill Creek an option for members and guest to have a place to exercise and be safe during this crisis. We again are adapting new operating procedures to protect you and all staff members. Please understand that these are very unprecedent and unfortunate times and we must adapt for us to continue to operate and keep everyone safe! Below are some of the necessary changes in our day to day operations that we have implemented with the latest update.**

**1 Person per cart. We should certainly be practicing the “Social Distancing” policies that the CDC recommends. We are recommending that each player have their individual cart. This will limit the amount of play available, so after completion of your round please return the cart a quickly as possible. This will help in getting the cart sanitized and ready for the next player.**

**Groups gathering after or before rounds. In regards to “Social Distancing” If members or guest gather in a group of 10 or more and are within 6 feet of each other at any point. The group will be removed from the property. This is simply following the CDC guidelines.**

**20 Minute Tee Time intervals. Starting Tuesday, March 31st we will be starting play at 20-minute intervals. During this trying time, we will not be blocking out “group play” series. Everyone will be responsible for booking their respected time.**

**Online booking Only.** We will be limiting golf-shop traffic by booking tee times online for “Public” play. You can book your tee time and pay for your round on the Mill Creek website. Go to [www.golfmillcreek.com](http://www.golfmillcreek.com) and click on the “Book Tee Times” tab. ***We have dropped our rates during this unsettling time to $34.00 Monday through Friday and $54.00 on Saturday and Sunday.*** All members paying for cart fees, merchandise, and F&B items will be applied to their account thus limiting contact.

**Limited Clubhouse Access.** The front door will remain open for members and guests to use the restroom. If you need an item from the golf shop, we will have a staff member located outside to assist you. We will have a beverage cart available or you can call ahead to place a to-go order for a menu item. We will gladly bring the order out to you. **(919) 563-4653 ext. 2**

**Curtailed bag handling.** We will have staff in the lot to assist and direct you as we implement our new protocol. Unfortunately, we will not be able to handle your bags. Carts have been regularly disinfected and keys, scorecards, and pencils will already be in place in the cart.

**Practice range.** Range tokens will be available for purchase outside the golf shop.

**No sand bottles or coolers will be on carts.**

**Flagsticks in.** Players are required to leave the flag in and avoid contact with the flag. We have put in place a sleeve around the flagstick that will allow your ball to go in the hole near the top of the cup for easy removal. We are also recommending that you play a “gimmie” or putts that are considered inside the “leather” are good.

**No rakes.** We have removed all rakes from the course. Our recommendation would to be take one club length and smooth area once you are done. Also, we recommend not picking up tees left behind by other players.

**No ball washers or water coolers. For everyone’s protection and safety we have removed all ball washing stations and water coolers from the golf course.**

**Please clean-Out Cart.** We encourage you to remove all trash from your own cart as it could pose a potential danger to Mill Creek staff members at the turn and after completion of round.

If you have any questions feel free to call us in the Golf Shop or email me at [mike@golfmillcreek.com](mailto:mike@golfmillcreek.com) . We are truly appreciative of all the support that our members and guest during this time! We want wish you and your family’s the best and are looking forward to getting the entire world healthy. Please stay safe!

Sincerely & Respectively,

Michael J. Long

GM/PGA Professional

Office: 919-563-4653