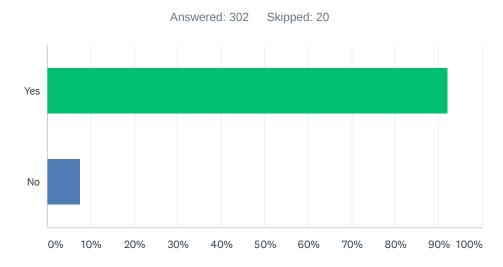
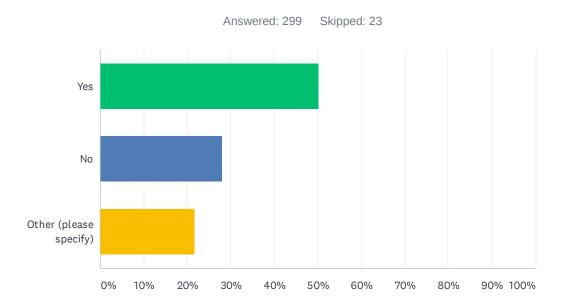
Q1 Course Operators: Is your course still open?



ANSWER CHOICES	RESPONSES	
Yes	92.05%	278
No	7.62%	23
TOTAL		302

#	IF NO, PLEASE LIST NAME.	DATE
1	Mooresville Golf Club	3/18/2020 1:53 PM
2	The Village of Sugar Mountain golf course	3/18/2020 9:24 AM
3	Roaring Gap Club	3/18/2020 8:13 AM
4	Mountaintop Golf and Lake Club - not open yet for the season	3/17/2020 12:19 PM
5	Duke University Golf Club is temporarily closed.	3/17/2020 12:09 PM
6	We are not allowing the use of golf carts through at least the end of March in order to prevent the spread of the virus. Wilmington Municipal is our course name.	3/17/2020 12:00 PM
7	Linville Land Harbor (still closed for off season)	3/17/2020 11:43 AM
8	Burlingame Country CLub	3/17/2020 11:42 AM
9	Highlands Country Club	3/17/2020 11:35 AM
10	Currently under renovation.	3/17/2020 11:03 AM
11	Duke University Golf Club	3/17/2020 10:22 AM
12	Ohoopee Match Club	3/17/2020 9:55 AM
13	Lake Toxaway, not open until April anyway	3/17/2020 7:50 AM
14	grandfather golf and country club	3/17/2020 7:30 AM
15	Members Club @ Grande Dunes	3/17/2020 5:59 AM
16	Not a courseSCGA, SCJGA, SCJGF	3/16/2020 9:36 PM
17	Mooresville Golf Club	3/16/2020 8:32 PM
18	Grande Dunes Members Club	3/16/2020 8:29 PM
19	Wade Hampton, closed for winter. Plan to open May 1	3/16/2020 8:09 PM
20	Cheraw state park golf course	3/16/2020 7:05 PM
21	Highlands CC	3/16/2020 6:23 PM
22	Grande Dunes Members Club	3/16/2020 6:22 PM
23	Vendor	3/16/2020 6:13 PM
24	Carolinas GCSA	3/16/2020 5:52 PM

Q2 Course Operators: If course is still open, are employees required to come to work?



ANSWER CHOICES	RESPONSES	
Yes	50.17%	150
No	28.09%	84
Other (please specify)	21.74%	65
TOTAL		299

#	OTHER (PLEASE SPECIFY)	DATE
1	We hope everyone will come to work, but if they feel uncomfortable exposing themselves they do not have to. No one has elected to not come however to this point.	3/19/2020 6:29 AM
2	If they do not feel comfortable they do not need to come, but would either need to take PTO or be unpaid	3/18/2020 3:20 PM
3	Salary employees in the golf shop are working to answer phones and service members request. Maintenance workers are still preparing the golf course and spraying	3/18/2020 1:53 PM
4	unless they are feeling sick	3/18/2020 12:50 PM
5	We are still scheduling employees, but if they feel that they are at risk or don't want to work, we are allowing them to stay home.	3/18/2020 12:06 PM
6	Yes, unless the employee feels ill or they have a family member that feels ill.	3/18/2020 11:58 AM
7	Only if they are free of any symptoms or signs of illness AND they are comfortable working in our environment given the concerns surrounding COVID-19	3/18/2020 11:12 AM
8	May stay home if you don't feel safe.	3/18/2020 10:42 AM
9	Yes, but if they are feeling sick or have a fever we are asking them to stay home and seek medical attention if needed.	3/18/2020 10:21 AM
10	Our seasonal employees are still encouraged to work and will not get paid if they are not present. Of course if they have a temp of 100.4 or feel sick they are ask to stay home.	3/18/2020 9:39 AM
11	partial	3/18/2020 9:28 AM
12	If employees are sick or around people that are sick they are not to come in.	3/17/2020 6:18 PM
13	They are asked to come to work if they are not having any symptoms or have not been in contact with someone with covid-19	3/17/2020 5:58 PM
14	Splitting staff in two crews; alternating work weeks	3/17/2020 4:52 PM
15	The staff has the option to work if they are feeling up to it. We are not "requiring" shifts to be filled.	3/17/2020 4:36 PM
16	Yes, but still evaluating our situation daily	3/17/2020 2:06 PM
17	As long as they are not sick, we are expected to come to work.	3/17/2020 12:42 PM
18	They are not required if they are not feeling well or having symptoms	3/17/2020 12:31 PM
19	Yes, unless they need to stay home with kids or sick	3/17/2020 12:29 PM
20	Maintenance crews are working. Part-time outside is laid off. Inside salaried PGA working inside closed areas in different assignments such as disinfecting golf shop, cleaning files, etc.	3/17/2020 12:09 PM
21	Employees may use vacation time or sick time (if sick), but would not be paid for not being at work if voluntarily choosing not to come into work.	3/17/2020 12:01 PM
22	All employees are coming to work as usual except for those with young children if they must stay home to care for the child. If caring for a child we are adapting their schedule to fit their needs.	3/17/2020 12:00 PM
23	Given the choice	3/17/2020 12:00 PM
24	Course is not open because of seasonality, but our year-round community buildings (recreation center, activity centers, clubhouse and offices) have been closed to property owners and the public.	3/17/2020 11:43 AM
25	We are a seasonal club and have delayed the scheduled opening day of April 10, indefinitely. Our core group of employees will continue working to get the club ready to open. No new/returning employees not already on staff will be asked to work until an opening day is determined.	3/17/2020 11:35 AM
26	Employees don't need to come in if feeling sick	3/17/2020 11:19 AM
27	Employees are not REQUIRED to come to work, but all employees (who are not sick) have	3/17/2020 11:07 AM

willingly reported to work as scheduled.

	willingly reported to work as scheduled.	
28	Maintenance staff and office personnel are still working.	3/17/2020 11:03 AM
29	If they have symptoms we have advised them to stay home. If they feel healthy, they should come in.	3/17/2020 10:50 AM
30	If an employee feels sick or does not feel comfortable coming to work they do not have to.	3/17/2020 10:49 AM
31	only three employees, the rest are volunteers. None of employees are in high risk groups	3/17/2020 10:42 AM
32	Not required to work necessarily. Expected to work as usual right now but have been encouraged to stay home if they are not feeling well.	3/17/2020 10:37 AM
33	Although course is closed Maintenance is still allowed to work, but it is up to the employee.	3/17/2020 10:22 AM
34	Golf Maintenance employees are required to come to work as normal unless they are sick or feel they have symptoms of sickness. All other club employees are not working.	3/17/2020 9:55 AM
35	If they are scheduled, yes. However we are asking employees to notify us if they are not feeling well.	3/17/2020 9:53 AM
36	All employees are working on a voluntary basis. Not required.	3/17/2020 9:46 AM
37	We are a city facility and the city manager has mandated all facilities operate 10 am - 3 pm for the next two weeks including weekends or until this policy is reviewed this week.	3/17/2020 8:47 AM
38	Can refuse to come in for medical reasons.	3/17/2020 8:38 AM
39	Working 3 days a week, paid for 5. Goal to keep people at home.	3/17/2020 8:10 AM
40	Only become we do not currently have employees with children k-12 or there significant other has worked around our employees schedule	3/17/2020 8:02 AM
11	Only if they dont have flu-like symptoms. Anyone coughing profusely is sent home	3/17/2020 6:49 AM
2	If not sick or taking care of a sick relative	3/17/2020 6:43 AM
13	Not if they feel they are becoming sick	3/17/2020 6:34 AM
14	As long as they are not showing any symptoms and do not have childcare challenges	3/17/2020 6:32 AM
ļ5	If sick please stay home.	3/17/2020 5:56 AM
16	Optional	3/16/2020 10:52 PM
17	Manufacturing representative. We are required to work. It is at our discretion currently on visits to golf courses and Distributor representatives	3/16/2020 9:43 PM
18	Not a course	3/16/2020 9:36 PM
19	Only of they are comfortable doing so. If not, we will adjust schedules.	3/16/2020 8:58 PM
50	We have let our employees know that if they feel sick or are showing any symptoms then please let us know and stay home. These employees will be able to use leave. Being that our staff is made up of mostly college students we have given them the option to go be with family during this time.	3/16/2020 8:53 PM
51	We are in process of revising schedule for F&B staff as well as golf shop / cart staff's. Have gone to take out only for F&B.	3/16/2020 8:46 PM
52	If sick or feeling symptoms no they are to self-quarantine for 15 days with pay.	3/16/2020 8:42 PM
53	Not open	3/16/2020 8:29 PM
54	Allowed off if sick or need to stay home cause schools or daycares are closed to keep kids.	3/16/2020 8:05 PM
55	Allowances if sick , sick family members or anxiety over disease and contracting	3/16/2020 7:56 PM
56	Personnel feeling well are asked to work.	3/16/2020 7:08 PM
57	Maintenance is working full time. No one inside clubhouse, golf no carts provided! Walkers welcome.	3/16/2020 7:05 PM

C	OVID 19 Facilities and Companies Survey	SurveyMonkey
58	Yes for regular maintenance to golf course	3/16/2020 7:05 PM
59	Unless they think or feel they are getting sick. They are required to stay home	3/16/2020 7:05 PM
60	No one has requested off. Work is not officially mandatory.	3/16/2020 7:01 PM
61	Suggested to come if they can. Just in case we close for an extended period of time	3/16/2020 6:49 PM
62	Stay home if sick	3/16/2020 6:38 PM
63	Yes as long as they are well and feel comfortable coming	3/16/2020 6:23 PM
64	Only essential staff	3/16/2020 6:22 PM
65	If they're comfortable	3/16/2020 6:14 PM

Q3 Course Operators: What special precautions is your maintenance team taking to avoid the virus in addition to normal housekeeping routines?

Answered: 279 Skipped: 43

#	RESPONSES	DATE
L	sanitizing doors-registration-golf car steering wheels-supply disinfecting wipes at registration	3/19/2020 10:49 AM
2	Extra cleaning of course restrooms but other than that business as usual	3/19/2020 10:10 AM
3	No bunker rakes Keep pin in Online payment Outside fb delivery Clean everything we come in contact with	3/19/2020 8:59 AM
4	We wipe down counters and handles multi times a day. Extra maintenance is done on carts. We are trying to stay proactive and ahead of the curve.	3/19/2020 6:29 AM
5	Sanitizer	3/18/2020 7:21 PM
6	sanitizing all touch points	3/18/2020 3:20 PM
7	keep distance don't socialize, wipe down everything carts door handles steering wheels	3/18/2020 2:03 PM
8	course is closed so normal PPE requirement are worn	3/18/2020 1:53 PM
9	Common sense and extra cleaning	3/18/2020 1:21 PM
10	Yes	3/18/2020 12:58 PM
11	no rakes, do not remove flag sticks, removed bottled water, removed all towels and removed club golf cars	3/18/2020 12:56 PM
12	If employees feel at all sick or fever they are to stay home with pay. Brought in all of hefts on course that could be touched. Clubhouse is closed to all members. Dining room is take out only.	3/18/2020 12:55 PM
13	doors open, rotate lunches, spry bottles on carts, 1 person per cart, cleaning daily, wearing gloves all day	3/18/2020 12:50 PM
14	Extra cleaning and awareness of the situation at hand.	3/18/2020 12:33 PM
15	complete sterilization with bleach solutions	3/18/2020 12:31 PM
16	We are wiping all frequently touched surfaces of carts each night and before play, same practice in the golf shop with all hard surfaces including counters, door handles and push bars, all computer screens, keyboards and other items. We are allowing individual carts when possible based on the number of players on the tee sheet for the day.	3/18/2020 12:06 PM
17	All golf carts, flag sticks, ball washers, bunker rakes, and maintenance equipment are being disinfected and sanitized with the EPA's registered antimicrobial products for use against COVID-19. All maintenance employees are washing their hands frequently.	3/18/2020 11:58 AM
18	Maintaining wide separation between them and public (recommended 50' minimum). Avoiding direct contact with any surfaces that may be touched by others. Cleaning extensively with disinfectants on all areas of physical contact. Avoidance of group meetings in indoor environments.	3/18/2020 11:12 AM
19	one player per cart Sanitizing all possible parts of the golf carts sanitizing range baskets and range balls removed all rakes from bunkers and covered all ball washers with plastic bags keyboards and credit card machines wiped down on the top and bottom of each hour	3/18/2020 11:11 AM
20	Cleaning carts with a bleach and water solution. Hand sanitizer placed throughout clubhouse. No clubhouse dining. All member events cancelled.	3/18/2020 10:42 AM
21	Sanitizing ALL surfaces every 2 hours. Sanitizing ALL golf carts steering wheel, handles, sand bottles, cup holders, etc.	3/18/2020 10:35 AM
22	Taking Temperature of everything student when they come in for a lesson/fitting. Sanitizing every individual bay after each lesson. Giving students the option to cancel and wear the harness	3/18/2020 10:29 AM
23	Dining is To Go only. Additional hand sanitizers have been added. Continuous cleaning.	3/18/2020 10:26 AM
24	Wiping down all surfaces and equipment	3/18/2020 10:24 AM
25	No one with any sickness can come in. We are keeping our spacing and wiping things down.	3/18/2020 10:23 AM

(COVID 19 Facilities and Companies Survey	SurveyMonkey
51	Being made aware of the seriousness of the situation. Asking that they inform us if they feel sick.	3/17/2020 4:09 PM
52	Whipping down golf cart steering wheels with bleach and providing food service togo only	3/17/2020 3:55 PM
53	Wearing gloves. Canceling events of more than 50 people	3/17/2020 3:23 PM
54	Separate equipment. remove coolers and ball washers	3/17/2020 3:16 PM
55	using hand wipes on equipment, mask and gloves	3/17/2020 3:13 PM
56	Eliminated golf carts and cleaning push carts. Also, once member has touched bags staff is not allowed to touch them	3/17/2020 3:08 PM
57	Closing golf shop to members, but continuing golf operation. Sanitizing golf cart steering wheels and consoles, removed towels and coolers, removed water coolers from course, leave the flagstick in, members make their own decisions about touching bunker rakes, sand bottles, etc. All staff wearing nitrile gloves. Members only, no guest play at this time.	3/17/2020 3:00 PM
58	Disinfecting equipment (mowers, etc) with a 2% bleach solution.	3/17/2020 2:59 PM
59	Continually wiping down flagsticks and drinking fountains on course, removed water coolers,	3/17/2020 2:09 PM
60	No coolers on course, ball washers/coolers off carts, every evening disinfecting break room surfaces.	3/17/2020 2:06 PM
61	They are wiping down every flagstick on the golf course every thirty minutes. This done not ensure complete safety but rather a progressive movement to keep things as sanitary as possible during a round. Everything else is being operated in the same manner as always but our staff is constantly cleaning and wiping everything down after use (golf carts). We are pushing for everyone to take their own individual golf car and have shut down our restaurant. We are only offering to go orders to keep people from sitting and eating in our facilities.	3/17/2020 1:39 PM
62	Rubber gloves, disinfecting more often, disinfecting golf car steering wheels, on/off switches, compartments	3/17/2020 1:33 PM
63	Sanitized carts and other areas. Spacing carts differently and making adjustments to lessons	3/17/2020 1:27 PM
64	Wearing glovesnot taking breaks togetherstaggered shiftscleaning equipment	3/17/2020 1:18 PM
65	Spraying equipment "touch areas" with a 10% Clorox solution twice a day. wiping breakroom down twice a day. Making latex gloves available for all job duties. 6 foot proximity rule.	3/17/2020 1:13 PM
66	Additional sanitation measures are being taken.	3/17/2020 1:10 PM
67	none at this time other than wiping down everything.	3/17/2020 1:01 PM
68	Wiping down all tables, electrical switches and devices, door knobs and equipment steering wheels/seats	3/17/2020 12:59 PM
69	Wiping down all equipment steering wheels/seats, door knobs and electric switches and devices, tables, etc	3/17/2020 12:58 PM
70	cleaning off door knobs, steering wheels daily. if you are sick need to stay home	3/17/2020 12:50 PM
71	Cleaning common areas more often.	3/17/2020 12:42 PM
72	Wiping all surfaces, etc. using coming sense	3/17/2020 12:36 PM
73	housekeeping every three hoursno rakes on coursecleaning carts with disinfectantno members allowed in golf shop	3/17/2020 12:35 PM
74	Sanitizing every cart as it comes in as well as sanitizing surfaces every couple hours	3/17/2020 12:31 PM
75	social distancing, take lunch outside, disinfecting spray	3/17/2020 12:29 PM
76	Maintaining a six foot distance from other staff	3/17/2020 12:19 PM
77	Washing hands more frequently Wiping down golf cart steering wheels with disiinfectant	3/17/2020 12:17 PM
78	None	3/17/2020 12:13 PM
79	Cleaning extra around building and cart areas	3/17/2020 12:13 PM

C	OVID 19 Facilities and Companies Survey	SurveyMonkey
80	Removed all community items, regularly sanitizing carts and all areas frequently touched.	3/17/2020 12:10 PM
81	If and when we open we will take markers, rakes, and flags off course. Towels, pencils, and markers off golf cars. Will keep the driving range closed.	3/17/2020 12:09 PM
32	Wearing more fitting gloves and sanitation sprays used more frequently during the day and at the close of business	3/17/2020 12:07 PM
83	Additional sanitation of all common surfaces	3/17/2020 12:06 PM
34	Wiping flagsticks and equipment with disinfectant wipes	3/17/2020 12:01 PM
35	Maintenance workers are still working their normal schedules. Other than frequent hand washing there are no changes.	3/17/2020 12:00 PM
36	Removed rakes, water coolers, sand bottles	3/17/2020 12:00 PM
37	Wipe down highly used areas often and much.	3/17/2020 11:58 AM
38	Following City of Monroe HR-58 Contagious Illness Control I believe it can be found at the City of Monroe website	3/17/2020 11:49 AM
39	Efforts to increase hand washing and using hand sanitizer have been initiated.	3/17/2020 11:43 AM
90	Cleaning and disinfecting daily	3/17/2020 11:43 AM
91	keeping distance from one another	3/17/2020 11:42 AM
92	Remove flag poles, rakes, tournament play is tee times only, remove all practice accessories, staggered lunch times, eating lunch in Bay Area, individual carts and optional pay leave with confirmed symptoms.	3/17/2020 11:41 AM
93	Limited interaction with each other and guests	3/17/2020 11:41 AM
94	reasonable distancing, wiping down vehicles, common sense.	3/17/2020 11:40 AM
95	Additional measures to ensure frequent hand washing and sanitizing surfaces and equipment.	3/17/2020 11:35 AM
96	Extra sanitation and cleaning in addition to regularly washing hands.	3/17/2020 11:34 AM
97	We have removed Bunker rakes, ball washers, employees wear latex gloves to handle flagstick on setup and Starter encourages the groups to leave it in and use the gimmie rule.	3/17/2020 11:28 AM
98	cleaning all door handles, steering wheels, and bathrooms 2 times per day	3/17/2020 11:27 AM
99	Wearing protective glasses, gloves and face masks	3/17/2020 11:23 AM
100	extra attention to cleanliness, removing flagsticks, coolers and other items that are constantly touched	3/17/2020 11:22 AM
101	Disinfecting everything and cleaning more often	3/17/2020 11:19 AM
102	Handwashing & Sanitizing / Can call out of work without a Dr. note. / Education about the virus and appropriate safety measures.	3/17/2020 11:12 AM
103	Removed water coolers from course. Cart staff is disinfecting cart steering wheels, bag straps and clips and forward/reverse levers.	3/17/2020 11:09 AM
104	Social distancing, excessive cleaning and sanitizing, separate lunch times.	3/17/2020 11:07 AM
105	Clean clean	3/17/2020 11:07 AM
106	Cleaning areas that get touched the most twice a day Leaving doors open so no one has to touch the doors No more signing in, starter gets the names playing and how many holes	3/17/2020 11:05 AM
107	We are currently cleaning our stay & play lodging.	3/17/2020 11:03 AM
108	Sanitizing everything prior to use and routinely throughout the day	3/17/2020 11:03 AM
109	Sanitizing high touch areas regularly.	3/17/2020 11:00 AM
110	-We recommend not touching flagsticks -We encourage if available individual carts (Walking is encouraged) -Wipes are available for cleaning carts - We are washing carts after use with soap	3/17/2020 10:59 AM

	and water, spraying Lysol on Steering wheels -We are not requiring staff to clean clubs until further notice - We are only offering scorecards, pencils, sand bottles, or towels by request only	
111	Keeping our distance from one another and wiping off equipment surfaces - seats, steering wheels and other places people commonly touch	3/17/2020 10:57 AM
112	We are using bleach mixture to wipe down all surfaces three times a day, hand sanitizer was installed in breakroom. Employee equipment recordkeeping suspended.	3/17/2020 10:56 AM
113	Cutting back on hours, recommending leaving the flagstick in at all times, sanitize it daily and not working in teams	3/17/2020 10:54 AM
114	Yes	3/17/2020 10:52 AM
115	Removing practice green flag sticks Removing water coolers from course Advising people to leave flagstick in while they putt	3/17/2020 10:50 AM
116	All high traffic areas such as counters, door knobs, etc are being disinfected hourly. Golf Carts steering wheels are being disinfected after each use.	3/17/2020 10:49 AM
117	We have reviewed good normal hygiene practices. We have placed hand sanitizer throughout our golf facility for staff and our clients.	3/17/2020 10:49 AM
118	extra cleaning precautions being taken with wiping down high touch points. Remove rakes. Staff wearing gloves. Leave flag in. Remove bag stands and putting green flags.	3/17/2020 10:49 AM
119	eliminating water coolers, ball washers, rakes,	3/17/2020 10:48 AM
120	Sanitizing all facilities and carts. We added hand santizers everywhere. Also have Lysol whipes for customers.	3/17/2020 10:44 AM
121	Extra sanitizing of all high traffic areas and surfaces including golf cart steering wheels and dashes. Removed water coolers from golf course. Asking players to leave the flag stick in the hole. Removed rakes from bunkers, removed ball washing stations. Also removed any self serve stations in snack bar. Example: Coffee. We are also postponing golf tournaments through the month of April.	3/17/2020 10:43 AM
122	None	3/17/2020 10:42 AM
123	we are registering guests instead of having them register themselves, we wipe down commonly used surfaces periodically throughout the day	3/17/2020 10:42 AM
124	Daily/hourly sanitizing all golf carts, visage screens, pull carts and removing all communal items from operations.	3/17/2020 10:42 AM
125	Less contact, more cleaning	3/17/2020 10:42 AM
126	No taking out pins. Individual carts. Take Out only food	3/17/2020 10:41 AM
127	Disinfectant, social distances	3/17/2020 10:41 AM
128	removal of commonly touched items, sterilization of those commonly touched items which cannot be removed.	3/17/2020 10:40 AM
129	We cleaned all equipment, hand tools, ballwashers, bunker rakes, and flagsticks with bleach solution.	3/17/2020 10:37 AM
130	Lunch breaks in shifts, and all maintenance employees ate banned from these clubhouse and golf shop(on the clock).	3/17/2020 10:23 AM
131	Removed any hard surface that golfers touch from the course. I.e. flagsticks, coolers, rakes, etc.	3/17/2020 10:22 AM
132	Hand washings, disinfecting areas where employees frequent, general cleanliness. Any employee that does not feel well at all is sent home	3/17/2020 10:04 AM
133	Thorough cleaning, social distancing guidelines, and no water machines on property (Water bottles are being used)	3/17/2020 10:04 AM
134	Carts are sanitized before use. Clubhouse surfaces are continually cleaned. Employees are using hand sanitizer after transactions.	3/17/2020 10:04 AM

C	OVID 19 Facilities and Companies Survey	SurveyMonkey
135	office and shop cleaned and disinfected daily	3/17/2020 10:00 AM
136	Social distancing, solitary carts, disinfecting hand tools and carts, cleaning more frequently.	3/17/2020 10:00 AM
137	Leaving as many doors open as possible; cleaning everyday, sanitize wipes and gel available; latex gloves;	3/17/2020 9:57 AM
138	Wash hands regularly. Social distancing. Stay away if ill or feeling ill.	3/17/2020 9:55 AM
139	gloves and sanitation of equipment after use	3/17/2020 9:46 AM
140	Hand washing Inspection of employees at clock in-if appeared sick sent home. Employee education on signs and symptoms Limited member and staff interaction	3/17/2020 9:39 AM
141	washing hands, spraying down counters, time clock, steering wheels, etc. No bunker rakes on course, or practice green flags.	3/17/2020 9:34 AM
142	not a thing	3/17/2020 9:31 AM
143	Suspended all bottled water/ water coolers on course, removed bunker rakes, removed all Practice Green flags, letter to golfers to leave course flags in and take an automatic "make" if within putter length	3/17/2020 9:06 AM
144	Cleaning of all Carts before each use / extra cleaning stations around the facility.	3/17/2020 9:05 AM
145	Business as usual right now	3/17/2020 8:49 AM
146	We have covered our ball washers at tee boxes and removed all bunker rakes. We also have removed flags on practice greens. We have reduced operating hours because we are a city facility and have to follow guidelines set by city manager. We are sanitizing all carts where contact from customers may occur and also keys to carts. We have reduced maintenance hours as well, to reduce possible contact still guaranteeing an employee 40 hours of pay.	3/17/2020 8:47 AM
147	Extra cleaning of all things our staff or the public come in contact with.	3/17/2020 8:38 AM
148	Currently there are no new rules concerning the virus	3/17/2020 8:18 AM
149	No towels, disinfect strating wheels, to go food items.	3/17/2020 8:10 AM
150	Sanitizing all equipment after each use, encouraging frequent hand washing, posted updates from CDC	3/17/2020 8:10 AM
151	Cleaning Restrooms more often, breakrooms etc.	3/17/2020 8:02 AM
152	Additional wiping of door handles, fridge etc	3/17/2020 7:50 AM
153	Recommending that golfers leave the flag and pole in at all times. Closure of all public water fountains. Daily cleaning of the flagpole after mowing. Maintaining distances from others as much as possible	3/17/2020 7:45 AM
154	same things as every Jan - Mar (flu season); if you feel feverish stay home, cover your cough, wipe down steering and shifting equipment.	3/17/2020 7:36 AM
155	Stay six feet away from any person. Hand sanitize often. Disinfect all door knobs, steering wheels, etc.	3/17/2020 7:34 AM
156	cleaning and disinfectant	3/17/2020 7:30 AM
157	We are wiping down all equipment, breakroom, timeclock etc. twice daily.	3/17/2020 7:18 AM
158	Cleaning with appropriate cleaners, taking water coolers off course. If the employee is sick don't come to work. 10 people maximum for all meetings. Common sense rules the day for all our courses. Employees that don't deal directly with the public are required to work from home.	3/17/2020 7:18 AM
159	pulling rakes off course. pulling water stations off course.	3/17/2020 7:17 AM
160	Enhanced sanitation/disinfecting all touch points - 1 associate making constant loops cleaning high touch points: flagsticks, on course restrooms, maintenance shop areas, steering wheels etc. All non essential on course items removed: water coolers, bunker rakes, ballwashers, putting & chipping green sticks, etc. Cleaning results in disinfecting surfaces 4+ times daily as opposed to 1.	3/17/2020 7:11 AM

С	OVID 19 Facilities and Companies Survey	SurveyMonkey
161	Avoid contact , keep hands clean	3/17/2020 7:10 AM
162	None	3/17/2020 7:10 AM
163	Golf Course: Removed all water coolers from course. Cart staff removed all sand bottles and coolers from golf carts. We have thrown around the idea of pulling flags from greens and bunker rakes from bunkers but haven't made that move yet. Shop Area: Disinfected door knobs, keyboards, and other high touch areas 2 to 3 times per day. Staff taking carts alone rather than riding together. Big emphasis on washing hands thoroughly and frequently.	3/17/2020 6:58 AM
164	Nono other than what has been suggested	3/17/2020 6:54 AM
165	Nothing	3/17/2020 6:53 AM
166	none other than a zero tolerance policy to people who have common cold symptoms	3/17/2020 6:49 AM
167	Cleaning personal spaces are up to the individual but required	3/17/2020 6:43 AM
168	Limiting contact with membership.	3/17/2020 6:36 AM
169	meetings outside, limited lunch provided by club, sanitizing equipment after use	3/17/2020 6:34 AM
170	Wiping down flag sticks periodically during the day.	3/17/2020 6:34 AM
171	Additional cleaning protocols	3/17/2020 6:33 AM
172	social distancing, no flagsticks on putting green, no ballwashers, no bunker rakes	3/17/2020 6:32 AM
173	Increases sanitation of high touch areas; three times daily.	3/17/2020 6:25 AM
174	Avoid close contact, no sick employees allowed to come into work	3/17/2020 6:03 AM
175	distancing	3/17/2020 5:56 AM
176	Sanitizing common contact areas.	3/17/2020 5:50 AM
177	No large working groups. No physical contact with peers or golfers. (Shaking hands.)	3/17/2020 5:38 AM
178	Wiping down equipment, washing hands a lot, if you don't feel good don't come to work. Disinfecting tables and counters and other things we touch in the break room and around the shop	3/17/2020 5:33 AM
179	Wipe offing equipment before operating 10/1 bleach solution	3/17/2020 4:49 AM
180	Social distancing, disinfecting of contact surfaces	3/17/2020 4:45 AM
181	Hand santizeers everywhere. Clubhouse is closed to everyone	3/17/2020 4:30 AM
182	Washing hands	3/16/2020 11:19 PM
183	Extra sanitizing and distance from others.	3/16/2020 10:52 PM
184	Extra cleaning clubhouse an carts	3/16/2020 10:52 PM
185	Cleaning more	3/16/2020 10:28 PM
186	Closing course restrooms, pulling in all rakes and water coolers, and limiting one group only on tee.	3/16/2020 10:11 PM
187	No water coolers	3/16/2020 10:04 PM
188	If you feel sick stay at home	3/16/2020 9:47 PM
189	Keep to business only and limit personal interaction	3/16/2020 9:43 PM
190	Not a course, but self quarantine	3/16/2020 9:36 PM
191	Hand sanitizer	3/16/2020 9:34 PM
192	Removing water coolers off of the golf course. Removing ball washers off of the golf course.	3/16/2020 9:34 PM
193	enhanced sanitation procedures. staggered breaks and lunch to keep staff levels low.	3/16/2020 9:27 PM
194	Available sanitizing wipes and lots of hand soap.	3/16/2020 9:21 PM

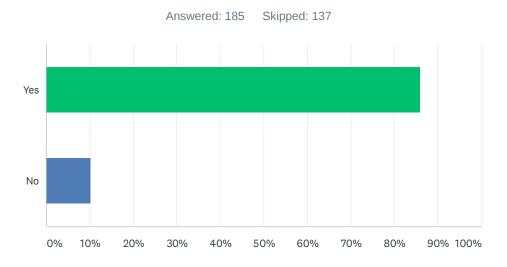
С	OVID 19 Facilities and Companies Survey	SurveyMonkey
195	Wash hands and keep social distance. Stay home if any symptoms occur.	3/16/2020 9:18 PM
196	Using separate vehicles, working by themselves instead of a team approach. Cleaning all equipment touched daily.	3/16/2020 9:17 PM
197	We have set up hand sanitizer stations throughout our facility. Disposable gloves, face masks, and other personal protective equipment is available for our staff to use in any situation. We have also told any employee if they are sick or feel sick to stay home and to not come to work for five days or until they feel better.	3/16/2020 9:10 PM
198	wash hands more often	3/16/2020 8:58 PM
199	Items removed from the course: bunker rakes, flag-sticks, ball washers, and drink coolers.	3/16/2020 8:58 PM
200	A few small things	3/16/2020 8:55 PM
201	We are practicing social distancing, maintaining at least 5-6 feet between each other when engaged in conversation. We have provided Clorox wipes for all counter/table tops, light switches, door handles etc. Also put out multiple bottles of hand sanitizer throughout the maintenance shop. We have also been opening doors throughout the shop to creat more air movement throughout the shop. We have removed ball washers and putting green flags to limit the spread of germs between each golfer that would use them. Ideas such as, removing bunker rakes and flag sticks from the course have also been mentioned but have not done so yet.	3/16/2020 8:53 PM
202	Golf course staff still working as usual but riding on separate pieces of equipment. We are wiping down cart steering wheels and F/R switches after use as well as dashboard. Fitness center wipe down equipment after every use and use hand sanitizer. Club house and golf shop member charge only no cash. Also restricting play to members only. House keeping plenty of antiseptic wipes and cleaners in bathroom. Also have staffs wiping door knobs that are used.	3/16/2020 8:46 PM
203	no special precautions are being taken	3/16/2020 8:44 PM
204	Increased cleaning of break rooms bathrooms, any area that is used a lot (computer keyboards, door knobs, time clock and cards, eating areas etc we have also removed all water coolers from the course as well as trap takes, putting and chipping green flags from our practice areas and covered ball washers with trash bags and taped them shut to minimize what is touched. When cutting cups in the morning the flag sticks are sanitized during set up. All equipment steering wheels, buttons, and control sticks are sanitized at the end of each working day.	3/16/2020 8:43 PM
205	Additional cleaning of restrooms and all areas that get touched frequently. F and B closed	3/16/2020 8:42 PM
206	Took coolers and ball washers in	3/16/2020 8:37 PM
207	Having meetings outside , sanitizing and disinfecting buildings	3/16/2020 8:35 PM
208	members will transport their own bags and the showers and steam room will be closed in the clubhouse. Cart staff will stage carts but members will be responsible for their own equipment, including loading and unloading onto the cart.	3/16/2020 8:34 PM
209	Wiping carts and equipment. No employee lunch buffet now a boxed lunch.	3/16/2020 8:33 PM
210	We have a meeting in the morning	3/16/2020 8:32 PM
211	Not open	3/16/2020 8:29 PM
212	Frequent hand washing and sanitizing public GCM areas	3/16/2020 8:21 PM
213	Trying not to gather in groups and off setting lunch hrs and work starting hrs	3/16/2020 8:21 PM
214	More thorough cleaning and sanitation	3/16/2020 8:19 PM
215	No one comes to work if they have any fever or any symptoms of illness. Cleaning common work areas twice per day.	3/16/2020 8:09 PM
216	For question #2, employees are not required to come to work if they feel sick or need to take care of someone who is sick. They may use the vacation and/ sick pay if they do not come in We have pulled the bunker rakes, ball washers, sand bottles, other items which are handled, and have eliminated club golf cart use. All staff have their own tools	3/16/2020 8:06 PM
217	Sanitizing doors knobs, common work spaces, carts etc. No employees riding together. Each take their own cart or vehicle. Staggered lunch breaks to avoid having too many people in	3/16/2020 8:05 PM

break room at the same time.

	break room at the same time.	
218	Removed practice green flags. Instructed members to leave flagstick in the hole on the course. Removed water coolers. Removed bunker rakes. Closed food service. Closed fitness. Closed locker rooms.	3/16/2020 8:05 PM
219	Staff is disinfecting bathrooms on the golf course and we have removed coolers and practice putting green flags	3/16/2020 7:57 PM
220	Wiping down all carts after each use Member only play All communal ice and water distribution removed- members encouraged to bring own Restrooms cleaned 3x per day Pro shop closed Staffing member to assist with tee times	3/16/2020 7:56 PM
221	sterlizing constantly	3/16/2020 7:56 PM
222	Pulled 10 gallon coolers, no food sharing at shop, no coffee at shop, extra restroom cleaning, hand sanitizer at the shop.	3/16/2020 7:50 PM
223	Cleaning am Cleaning pm Checking staff temps before work Purell bottle before come in to shop	3/16/2020 7:49 PM
224	Whipping down all doorknobs, keyboard, anything we touch in the day to day.	3/16/2020 7:47 PM
225	Removal of golf course accessories Designated equipment No group meetings Mandatory work gloves	3/16/2020 7:44 PM
226	Increased awareness	3/16/2020 7:43 PM
227	Sanitizing shop and break room areas daily and working individually as much as possible	3/16/2020 7:35 PM
228	Wshimg hands and sanitizing of common areas multiple times daily	3/16/2020 7:29 PM
229	Not much interaction	3/16/2020 7:25 PM
230	Following CDC and NIH standards	3/16/2020 7:25 PM
231	Removed on course water coolers, extra cleaning, if out sick must have a dr note to return	3/16/2020 7:23 PM
232	Removing ball washers, turning off drinking fountains. We plan to remove takes but haven't done so yet.	3/16/2020 7:15 PM
233	We don't gather closely together	3/16/2020 7:13 PM
234	wash hands and avoid direct people contact	3/16/2020 7:12 PM
235	Using cdc sanitation routines. le bleaching golf carts, removing ball washer, removing water coolers.	3/16/2020 7:11 PM
236	Extra cleaning of equipment and maintenance facilities. No water coolers on course	3/16/2020 7:11 PM
237	Removed water coolers from course and drained ball washers.	3/16/2020 7:08 PM
238	CDC protocols	3/16/2020 7:07 PM
239	Stress the importance of washing hands regularly, also spraying disinfectant daily on doors, time lock, equipment steering wheels, etc	3/16/2020 7:06 PM
240	Antibacterial soap if available, hand sanitizer if available. Empty bottles everywhere are we out?	3/16/2020 7:05 PM
241	No water coolers and no direct contact	3/16/2020 7:05 PM
242	None. Other than proper handwashing	3/16/2020 7:05 PM
243	Sanitize everything daily	3/16/2020 7:03 PM
244	No coolers, potentially no flagsticks, 1 person per cart. No group maintenance tasks.	3/16/2020 7:01 PM
245	Nothing yet	3/16/2020 6:49 PM
246	Additional disinfecting of flagsticks, bunker rakes, bathrooms, etc.	3/16/2020 6:48 PM
247	No coolers, cleaning maintenance facility twice daily.	3/16/2020 6:43 PM

249	None	3/16/2020 6:42 PM
250	First requesting that any employees feeling unwell to stay at home. We have assigned specific equipment and vehicles to individuals to avoid transmission of virus should someone be an unknowing carrier. We removed flagsticks and water coolers from the course and regularly clean and sanitize surfaces and restrooms throughout the day.	3/16/2020 6:40 PM
251	Sending home sick workers	3/16/2020 6:40 PM
252	Washing hands more and wearing gloves.	3/16/2020 6:40 PM
253	Extra sanitizing in course restrooms and staff areas.	3/16/2020 6:38 PM
254	Extra house keeping	3/16/2020 6:35 PM
255	None yet, other than some extra attention to cleaning.	3/16/2020 6:35 PM
256	Split staffing	3/16/2020 6:32 PM
257	Trying to work independently and keep a 6ft minimum distance while communicating. Proshop staff has went from 8 min tee times to 16 minute as well as no golf carts or pull carts can be used. All golfers are only allowed to play walking and can bring their own pull cart. Also 10 person max in Proshop at one time.	3/16/2020 6:31 PM
258	More cleaning of common areas	3/16/2020 6:30 PM
259	Distance and hygiene	3/16/2020 6:30 PM
260	Wash hands every time they come to maint building	3/16/2020 6:29 PM
261	Staying a safe distance from one another	3/16/2020 6:27 PM
262	Extra cleaning equipment, break rooms, bathrooms etc	3/16/2020 6:27 PM
263	Working alone	3/16/2020 6:26 PM
264	No groups indoors larger than 10. Seperate carts.	3/16/2020 6:24 PM
265	We are spraying common things people punch like the time clock and door handles. We rotate a shop cleaning schedule.	3/16/2020 6:23 PM
266	Less interaction with golfers	3/16/2020 6:23 PM
267	Hand washing, removed water coolers from course, extra cleaning of facilities	3/16/2020 6:23 PM
268	None at this moment Washing hands extra	3/16/2020 6:22 PM
269	We are borrowing sanitizing supplies from housekeeping to disinfect our shop and bathrooms as well as public areas on the course. Asking all employees to stay home if they feel sick. Course has been very busy due to nice weather and lack of other things to do.	3/16/2020 6:19 PM
270	We have removed coolers Bunker rakes Ball washers Putting green flags Using bleach twice a day on equipment and break room Switch to box lunches for staff Keeping distance away from staff Asked sales staff to just call instead of stopping by	3/16/2020 6:19 PM
271	No contact and removed water coolers. Added Lysol wipes to all machines.	3/16/2020 6:18 PM
272	Bringing in bunker rakes and water coolers.	3/16/2020 6:16 PM
273	Wiping down equipment and door handles after use	3/16/2020 6:16 PM
274	Providing more hand cleaning products around shops and clubhouse	3/16/2020 6:15 PM
275	Social distancing. Hand sanitizer.	3/16/2020 6:14 PM
276	Extras sanitizing	3/16/2020 6:14 PM
277	Cleaning community surface more frequently.	3/16/2020 6:13 PM
278	Ballwashers will not be placed on the course, and flag is encouraged to be left in.	3/16/2020 6:11 PM
279	Any sick employees need clearance from a doctor to come back to work	3/16/2020 6:11 PM

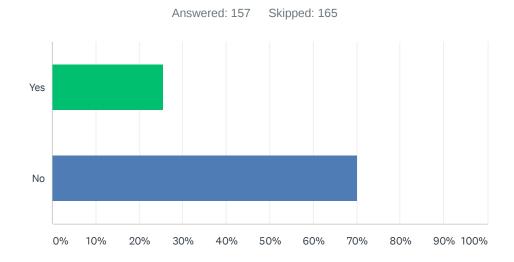
Q4 Affiliate Members: Is your company still open for business?



ANSWER CHOICES	RESPONSES	
Yes	85.95%	159
No	10.27%	19
TOTAL		185

#	IF NO, PLEASE LIST NAME (OPTIONAL)	DATE
1	Mooresville Golf Club	3/18/2020 1:53 PM
2	Not applicable.	3/18/2020 12:55 PM
3	I am not a affiliate member	3/18/2020 12:33 PM
4	Not open yet for the season - May 2	3/17/2020 12:19 PM
5	Not applicable	3/17/2020 12:00 PM
6	Closed for renovations	3/17/2020 11:03 AM
7	Peggy Kirk Bell Girls Golf Tour	3/17/2020 10:56 AM
8	n/a	3/17/2020 10:49 AM
9	Closed until April anyway	3/17/2020 7:50 AM
10	n/a	3/17/2020 7:11 AM
11	Limited	3/17/2020 7:10 AM
12	N/A	3/17/2020 6:53 AM
13	South Carolina Junior Golf Foundation	3/16/2020 9:36 PM
14	Not applicable	3/16/2020 7:25 PM
15	Cheraw state park golf course	3/16/2020 7:05 PM
16	Not affiliate member	3/16/2020 7:01 PM
17	Not an affiliate	3/16/2020 6:35 PM
18	No travel, no hotels. As long as trucks and support systems continue.	3/16/2020 6:13 PM
19	N/A	3/16/2020 6:11 PM

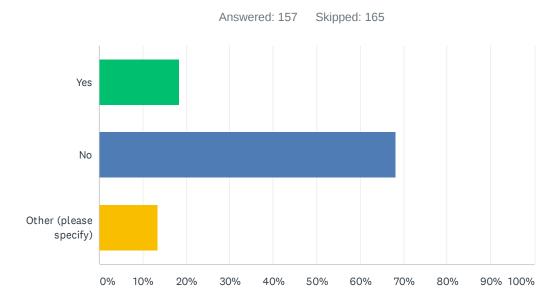
Q5 Affiliate Members: Has your company imposed any travel restrictions on your sales force?



ANSWER CHOICES	RESPONSES	
Yes	25.48%	40
No	70.06%	110
TOTAL		157

#	IF YES, PLEASE EXPLAIN AND LIST NAME IN COMMENTS (OPTIONAL)	DATE
1	no travel to conferences or meetings allowed	3/18/2020 11:11 AM
2	N/A	3/18/2020 7:56 AM
3	NA NA	3/17/2020 10:34 PM
4	Cannot travel internationally	3/17/2020 3:23 PM
5	Suspended all travel for staff.	3/17/2020 3:23 FW
6	The city has restricted all non essential travel for all departments.	3/17/2020 2:39 FW
7	No trace	
		3/17/2020 12:36 PM
8	No vendors allowed on property	3/17/2020 12:19 PM
9	Not applicable	3/17/2020 12:00 PM
10	150 miles maximum travel	3/17/2020 11:07 AM
11	Nufarm Americas, Inc. has asked us to abide by all the CDC recommendations including respecting our customer and channel partner's health well being by not having personal contact for two weeks or until further notice.	3/17/2020 11:04 AM
12	No travel for our staff at this time.	3/17/2020 11:03 AM
13	Regional managers work from home	3/17/2020 10:59 AM
14	Older employees not required to come to work	3/17/2020 10:58 AM
15	We have been asked to work from home & travel as little as possible until at least April 6th.	3/17/2020 10:56 AM
16	n/a	3/17/2020 10:49 AM
17	I worked for Folds of Honor and all travel is restricted for employees until further notice and speakers will not be sent to events until May 1 at earliest.	3/17/2020 10:43 AM
18	No more buffet. Grab and go only	3/17/2020 8:49 AM
19	All company trips have been canceled	3/17/2020 7:18 AM
20	Not an affiliate but my corporate related travel has been cut to 0. All communications via skype for business or e based communications	3/17/2020 7:11 AM
21	N/a	3/17/2020 7:10 AM
22	N/A	3/17/2020 6:53 AM
23	No planes, trains or any mass transportation and no carrying outside associates in vehicle	3/17/2020 4:45 AM
24	We are asking on any new visits and I am personally calling any golf courses or distributor representatives before making trips. I am not currently flying anywhere. Just driving.	3/16/2020 9:43 PM
25	Green resource cannot attend events with 25 or more people	3/16/2020 9:36 PM
26	N/A	3/16/2020 8:32 PM
27	N/a	3/16/2020 7:56 PM
28	Outside of country 14 day quarantine	3/16/2020 7:49 PM
29	Not applicable	3/16/2020 7:25 PM
30	75 mile radius	3/16/2020 7:11 PM
31	Has ask us to limit travel and do as much as possible from home	3/16/2020 7:05 PM
32	NA	3/16/2020 7:01 PM
33	No travel unless approved by company	3/16/2020 6:44 PM
34	No public transportation including planes and no meetings over 25 people for 30 days and then senior management will reevaluate	3/16/2020 6:18 PM

Q6 Affiliate Members: Has your company made plans to change distribution of products to facilities?



ANSWER CHOICES	RESPONSES	
Yes	18.47%	29
No	68.15%	107
Other (please specify)	13.38%	21
TOTAL		157

#	OTHER (PLEASE SPECIFY)	DATE
1	hours of operation have been reduced to 10am - 3pm weekdays and weekends	3/18/2020 11:11 AM
2	n/a	3/18/2020 10:22 AM
3	N/A	3/18/2020 7:56 AM
4	NA	3/17/2020 10:34 PM
5	We have changed food and beverage to take out only and no alcohol sales	3/17/2020 5:56 PM
6	No notification on anything yet	3/17/2020 1:16 PM
7	Does not apply.	3/17/2020 12:42 PM
8	All F & B is now take out only	3/17/2020 12:17 PM
9	Not affiliate member	3/17/2020 12:09 PM
10	Not applicable	3/17/2020 12:00 PM
11	n/a	3/17/2020 10:49 AM
12	Not affiliate member	3/17/2020 9:39 AM
13	n/a	3/17/2020 7:11 AM
14	N/A	3/17/2020 6:53 AM
15	Not a course nor distributor. Postponement and cancellation of events relative to CDC suggestions.	3/16/2020 9:36 PM
16	N/A	3/16/2020 8:32 PM
17	N/a	3/16/2020 8:21 PM
18	N/a	3/16/2020 7:56 PM
19	Not applicable	3/16/2020 7:25 PM
20	No, unless manufacturers restricts products	3/16/2020 6:44 PM
21	4-6 I'm not an affiliate not other way to answer	3/16/2020 6:26 PM