

## **KRAIG KANN**

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#### **Our Challenging Golf Market** Why It Needs a Brand New You





#### #elevatePGA

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#### We've all heard it before

## So what

### Who cares!

## What's in this for ME?





#### Imagine the future





## If you're not climbing...

## Who's going to follow you?



## Who are you Why should we care

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## What's your story



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Chicago Kid with Childhood Dream

College Game Plan to the TV Screen

Golf Changed My Life, Opened Doors

Anchor Away... a Career Pivot

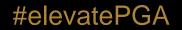
C-Suite to Advising Others







## Tell them your story





#### The challenge for all of us...



## How do we stand out?





### Getting Noticed – Golf needs it

Your course
Your business
Staff you hire
???



### Getting Noticed – Golf needs it

Your course
Your business
Staff you hire
YOU



## We're all on the clock

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## Will you lead the game?

## Will the game lead you?







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## Lay your cards on the table

Making your name brand

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Executive presence... self-confidence Control & composure... tough circumstances Organization & preparedness... key meetings, moments Personal presentation... dressed for success Top presenter... stand out when you stand up Golf industry leadership... someone who builds "\_\_\_\_"

#### Making your name brand

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# Influence

verb

noun

Capacity to have an effect on the character, development or behavior of someone or something

A person or thing that sways opinion or makes an impact



<sub>18</sub>#elevatePGA





### INFLUENCE





Case Study

#### My LPGA Experience





#### My Awakening

ADVISORY GROUP

#### Attention is not a given

## No waiting for others to talk

## Strategic & creative communication

Beyond outside the box

#### Case Study

#### My LPGA Experience





## The Organization Then

ADVISORY

Depleted schedule (24)

Corporate sponsor waning

Low confidence

Media perception

Public perception

#### My LPGA Experience

#### Message is everything





22

#### Case Study



The Organization Now

Re-built relationships Re-shaped message Fresh message delivery Growing the brand Bolstered tournament schedule (35)





#### Taking pages from peers' playbooks

Sharing info with other college coaches during offseason has benefits, risks

Paul	Myerberg
USA T	Myerberg ODAY Sports

Within two days of capping ring football drills in April, emple's Matt Rhule was in

Blacksburg, Va., meeting with first-year Virginia Tech coach Justin Fuente, one of his closest There is always riends in the coaching be gleaned from a backstage tour. A year ago, Rhule traveled to Air

He wanted to follow the Hokies' practice routine. "I think you get a lot from practice organi-

ation." Rhule said. And he wantd to sit down with Fuente for a tentially meet Navy to dedide the neeting of the minds, in the sort American Athletic Conference

large, with the program's servicemong would-be rivals - even i fly peers. the Owls and Hokies play in dif-A similar scene is taking place across college football, as coaches ferent conferences and against different standards for success from every level of competition during the offseason interlude be to share notes, company tween spring practice and fall and discuss plans, sche

"I know them so well." Rhule said. "I want to see behind the ngs occur on something to

ing staffs gather to co-host a slew Force, meeting with Troy Calhoun and his coaching staff with a The goal, put simply, is to get smarter - to use colle long-range goal: Temple will play peers as a sounding board on a Army to open this season and powide range of topics, gleaning knowledge on gan

ooperative détente seen championship, so Rhule wanted STORY CONTINUES ON 100

ics and talking points in advance the coming season. Some us: oth cur between the white lines. such as this month when coach

e-specific for

mple's Matt Rhule, right, with Brian Kelly, has met with Virginia Tech's Justin Fuente and Air Force's Troy Calhoun.

#### IT'S TIME TO PAY ATTE

Women's golf has plenty of appeal



MMAMISH, WASH. One by one ev come to the media center at KPMG Women's PGA Chamship to tell their stories of cess, athletes most of don't know, but certa

ow the name Lydia Ko? She been the No. 1-ranked player world in women's golf for secutive weeks. Golf fans st know her. But the casual

w about Lexi could win the Olympic gold al for the United States in golf in Rio in two ths. Please tell me you've d of her.

iya Jutanugarn? Stacy Lew abee Park? w about Nancy Lopez?

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The USA's Lexi Thompson has seven career LPGA tour wins and is ranked No. 3 in the world.

them. It's women, in women who have grown sports because of Title IX ooking for new chall their 20s and 30s. Has p out the welcome mat for t Grudgingly and slowl sport in which a sizabl older men still don women around them wh play the game. (Muirfield rou.) Golf isn't the only where sexism has trump talism for decades, but it i mazing that this has o

PGA pullout

with the greatest among us. But a new day just dawning. This is the sec that the major formerly

the LPGA Champion been spiffed up and pu ing new on

The organization wins

#### **Utilized our INFLUENCERS**

Everyone knew the message

Involved media in our news delivery

Merchandised our 'earned media'



LPGA

SportsBusiness JOURNAL DAILY

SPORTS

**BUSINESS** 

AWARDS

## How It Applies to YOU





### Reaching Your Highest Summit Keys to your professional climb





## Love every golfer



27

## Love every golfer

#### Reverse the role - their needs, vote above all



## Influencers

## connect

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## Be star communicators



30

## Be star communicators

Have a real message – own it, share it



### Influencers

## own the room

@KraigKann



## Influencers are master storytellers

@KraigKann





## Challenge the norm



34

## Challenge the norm

#### Set a new curve, drive for bigger and bolder



#### Influencers

## are change agents

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## Influencers Sell ideas





## Influencers elevate brands

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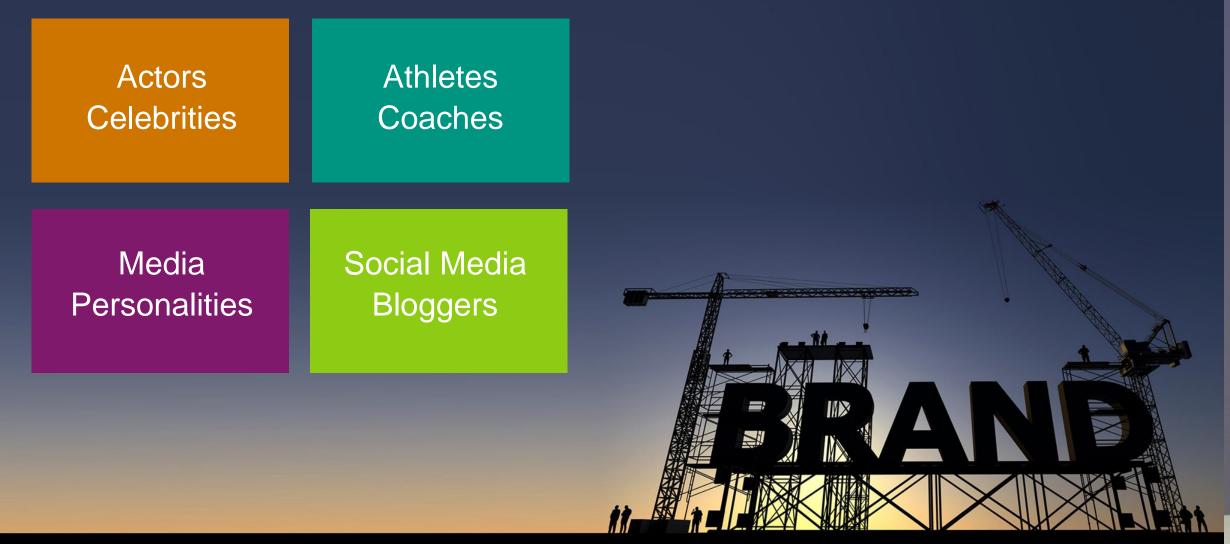


#### Reaching Your Highest Summit Keys to your professional climb



#### Today's Brand Influencers





#### Who's missing?

#### **Today's Brand Influencers**



Actors Celebrities Athletes Coaches

## Students YOU Facility YOUR

#### Media Personalities

#### Social Media Bloggers

41



### Hands on Your Own Brand

 $\begin{array}{c} Y - O - U \\ C - E - O \end{array}$ 

**Become a Brand New Influencer** 

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## Where do brands begin





### Inside world



### Outside world





#### Influencers

## elevate awareness

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### Kraigslist Being YOUR Best Influencer

Live your course Earn five star ratings Advertise different than others Develop your brand with purpose



#### Brand New You Why it Matters

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#### 'Word of Mouth Marketing'





49



#### Brand New You Why it Matters

#### 'Word of Mouth Marketing'

Career Advancement



50

#### Brand New You Why it Matters

#### 'Word of Mouth Marketing'

#### **Career Advancement**

#### **Bigger Spotlight for Your Profession**





#### **Create Shareable Conversation**





#### Create Shareable Conversation Showcase Something Different





Create Shareable Conversation Showcase Something Different Consistently Deliver Value That Inspires





Create Shareable Conversation Showcase Something Different Consistently Deliver Value That Inspires Attract Followers





#### Elevating YOUR Business BRAND...



#### Who are You?

What else can you deliver?





















#### Who are You?

What else can you deliver?



















#### #elevatePGA

## What we do means a lot.

HOW we do what we do and how we tell people what we do means a whole lot more in building a brand.



#### **Broadcast Your Story...**

## The more you share, the bigger your brand becomes.



## Questions



#### My challenge... FIND YOUR VOICE



# You can't preach unless you get them in the church."



#### I'll leave you with this...



### Take them into your world

Let others share your story

Connect with your audience

Build your influence

Sell your brand



#### If you're not climbing...

### Who's going to follow you?





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